

# FREQUENTLY ASKED QUESTIONS

# **NEW ZEALAND CUP DAY**

#### WHAT TIME DO THE GATES OPEN?

Gates open at 10:00am.

Pre-purchased Hospitality Packages open 30 minutes before the first scheduled race.

## WHERE IS GATE ENTRY?

There are two entrances:

Pedestrian access on Racecourse Road (opposite the Racecourse Hotel)

Vehicle access via Steadman Road

### WHERE CAN I PARK?

Members and Corporate ticket holders: Parking is available in the grassed area via the Racecourse Road entrance. Once full, overflow parking will be provided.

General Admission (GA): Parking is available from the Steadman Road entrance, in the allocated carpark at the back of the course.

We encourage guests to use taxis, buses, or rideshares, as parking is limited.

Transport options: Metro Bus 130 (Hei Hei / Avonhead) stops directly outside the Racecourse.

Taxis, Ubers, and rideshares can drop off and collect passengers in the zone located outside the Racecourse Hotel, Racecourse Road.

#### WHERE DOES MY GA TICKET GET ME?

Your General Admission ticket gives you access to: The Grand Tour Bar | Parade Ring ZM Entertainment Zone | The Ned Fashion in the Field Lawn | Tea House Buffet

#### WHERE DOES MY MEMBERS TICKET GET ME?

Your Members Area ticket includes access to:

Club Grandstand (Ground Floor) | Phar Lap Bar (Level 1) | Members Outdoor Bar & Jose Cuervo Garden Tea House Buffet | Show Gate Reserved Carpark | Fashion in the Field Lawn All General Admission areas

#### WHAT IS THE DRESS CODE?

A high standard of smart dress is required for this Premier Raceday. Please note: No shorts, sneakers, jandals, t-shirts, or caps are unacceptable attire

The Club reserves the right to refuse entry if the dress code is not met.

#### **CANIUSE CASH?**

Cash accepted: Totes, Club Grandstand, and Tea House Buffet.

Cashless (EFTPOS only): All outdoor bars. Some food trucks may accept cash.

## IS THERE AN ATM ONSITE?

Yes, there are two ATMs available: Near the Archway (entrance) Gate & Close to the Tea House

## WHERE CAN I BUY A RACEBOOK?

Racebooks are available for purchase at various outlets across the course.

#### **CAN I BRING ALCOHOL?**

No. The course is a fully licensed premise, and BYO alcohol is not permitted. Security checks will be conducted at all gates.

There are numerous bars throughout the course for alcohol purchase.

## WHAT FOOD OPTIONS ARE AVAILABLE?

A wide range of food outlets are available throughout the course, including: Coffee shops | Buffet lunch options | Food vendors and casual dining

All ticket holders have access to food outlets inside the Club Grandstand and across outdoor areas.















